
HAIR SERVICE AGREEMENT

Stylist _____

Client _____

Service date _____

Service _____

Agreed price _____

1 — SERVICE SCOPE

The stylist will provide the hair service described above. Color services, chemical treatments, and extensions are subject to consultation and patch testing where applicable.

2 — STRAND TEST & PATCH TEST

For chemical services (color, lightening, perming, relaxing, keratin), a strand test and/or patch test is recommended at least 48 hours prior. The client accepts responsibility for declining a recommended test.

3 — HAIR CONDITION DISCLOSURE

The client confirms they have disclosed all recent chemical treatments, home color, henna, medications, and scalp conditions. Undisclosed prior chemistry can produce unpredictable results for which the stylist is not liable.

4 — COLOR CORRECTION & EXPECTATIONS

Color correction may require multiple sessions. The final result depends on hair history, condition, and underlying pigment. Photographic references are aspirational, not guaranteed.

5 — EXTENSIONS & ADD-ONS

If extensions are part of the service, aftercare instructions will be provided. The stylist is not liable for damage from improper home care.

6 — PAYMENT & CANCELLATION

A non-refundable deposit of _____ secures the booking. Cancellations less than 48 hours before the service forfeit the deposit.

7 — RESCHEDULING

A booking may be moved once to a new date, subject to availability, if the request is made more than 48 hours before the service. The deposit moves with it.

A second change, or a change requested later than that, is treated as a cancellation and a new booking.

8 — CANCELLATION BY THE ARTIST

If the stylist has to cancel for any reason, every payment made — including the deposit — is refunded in full. Where possible the stylist will help find another professional of similar standing, but is not responsible for that professional's work or fees.

The stylist may also end the booking on the day, without refund, if the working conditions are unsafe, if anyone present is abusive, or if the client has not disclosed something that makes the service unsafe to perform.

9 — ADDITIONAL FEES

Charges beyond the agreed price, when they apply:

- **Early start:** [your early-start fee] for a start before [your early-start time].
- **Additional professionals:** if the size of the booking requires an assistant or a second professional, their fee and travel are added to the total and confirmed with the client in advance.
- **Travel and parking:** travel beyond the agreed location, tolls and parking are charged at cost.
- **Running late:** if the client is not ready at the agreed time, [your late fee] applies for each [your late-fee interval] of delay. Extreme delay may mean the service cannot be completed, without refund.

No additional fee is ever added without telling the client first.

10 — CLIENT RESPONSIBILITIES

The client agrees to be ready at the agreed time, to give an accurate address and contact number, and to tell the stylist in advance of anything that could affect the service.

The client provides a safe and workable space: a clean flat surface, a chair, good light, and a power outlet where one is needed. The stylist may decline to work in a space that is unsafe — and if no safe space can be arranged, that is treated as a cancellation by the client.

11 — EXCLUSIVITY

Where another professional in the same craft is also working at the event, the stylist is responsible only for the people named in this agreement and for their own work. The stylist is not responsible for another professional's timing, results, or products, and is not expected to correct or complete their work.

12 — ARTISTIC STYLE

The client has chosen the stylist on the strength of the work in their portfolio and accepts that style as the basis of this booking. Reference images are a guide, not a guarantee: results differ from person to person, and the stylist will say so honestly in advance where a requested look is not achievable.

13 — PHOTOGRAPHY & IMAGE USE

The stylist may photograph the result for portfolio use. Opt out by initialing: _____.

14 — LIABILITY

The stylist is not liable for reactions arising from undisclosed conditions, undisclosed prior chemistry, or failure to follow aftercare instructions.

15 — LIMITATION OF LIABILITY

Where the stylist is found responsible for a loss, that responsibility is limited to the total amount paid under this agreement. The stylist is not responsible for indirect losses — for example other suppliers' costs, travel, or loss of earnings.

Nothing in this agreement limits responsibility for death or personal injury caused by negligence, or for anything else that cannot be limited by law.

16 — INDEMNIFICATION

The client agrees to cover the stylist against any claim, loss, or cost arising from information the client did not disclose, from products the client supplied, or from the actions of the client's guests at the booking.

17 — FORCE MAJEURE

Neither party is responsible for failing to perform because of something genuinely outside their control — serious illness, accident, bereavement, extreme weather, transport failure, or an act of a public authority.

Where that happens, both sides will try in good faith to reschedule. If no new date works, payments made are refunded except for costs already committed on the client's behalf, which are itemised and evidenced.

18 — GOVERNING LAW & DISPUTES

This agreement is governed by the law of the place where the stylist's business is established, and any dispute is dealt with by the courts of that place.

Before either side starts a formal claim, both agree to raise the problem in writing and to allow a reasonable time to settle it directly. This agreement, together with the booking it refers to, is the whole of what was agreed; any change to it has to be in writing and agreed by both.

19 — SIGNATURES

CLIENT

Signature

Date

STYLIST

Signature

Date

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This template is a starting point, not legal advice. Laws differ by province and state — have a local attorney review it before you rely on it.